This dashboard is still being developed but provides a high-level picture of how Universal Credit is impacting both SCC and the city. Many of the indicators are a proxy for potential impact of UC rather than a measure of UC itself, and are a way of flagging where more investigation or action is needed. See the detailed narrative on sheet 2 for further details of each indicator and the meaning of RAG ratings. It should also be noted that this dashboard does not currently capture all the impacts of SCC; anecdotal evidence shows that many vulnerable people in the city are struggling. Figures are being sought from community organisations such as food banks which will better reflect this.

MFT (Council Housing) E 11,197 E 52,994 E 146,695 E 146,695 E 146,695 E 246,499 E 406,794 E 638,109 E 837,314 E 136,815 E 276,90 E 236,13 E 151,82 E 246,595 E 276,807 E 276,90 E 236,13 E 151,82 E 245,50 E 276,807	Measure	Owner	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	RAG Rating	g Comments
The content of the	1 Housing Benefit Caseload	Revs and Bens	I 44816	44037	43259	42670	40357	40578	40003	J 39511	38882	J 38187	37766	37276	36754		Year End issues mean report in March 2019 can't be relied upon.
March Marc	<u> </u>										1	1	1		i	-	HB caseload pre Nov 18
March Marc	2 Council Tay Cunnert Coopland	D 10	10755	40450	40000	40044	40040	40700	40.400	10004	47000	47000	17505	47000	47075		CTC C I ID. AL. 40
Supersylvation (a) See Supersylvation (b) See Supers	2 Council Lax Support Caseload	Revs and Bens	49755	49158	49388	49344	49219	48706	48436	48201	47929	47699	4/505	4/300	4/0/5		
Security			ļ	 -			ļ	!	l I			ļ		ļ	l i		
Control Informative Processes 150 15	% Change		l _{N/a}	l 1.2	-0.5	0.1	0.3	1.0	0.6	0.5	0.6	0.5	0.4	0.4	0.5		
Process Proc			N/a	N/a	N/a	N/a	29867	29398	29204	29026	28865	28687	28541	28400	28226		
## URantees Sectioned Record part large Section Processing Pr	% Change		N/a	N/a	N/a	N/a	N/a	1.6	0.7	0.6	0.6	0.6	0.5	0.5	0.6		
## URantees Sectioned Record part large Section Processing Pr				<u> </u>	l	<u> </u>		1			1	T T	1	l l	<u> </u>		
Uniforcidence Contemporary Englishmen Crisis Defined Contemporary Englis	Average weekly DHP award to UC claimants	Revs and Bens	N/a	N/a	N/a	£12.94	£13.27	£13.15	£14.38	£11.79	£11.91	£12.00	£11.83	£11.39	£10.97		
Uniforcidence Contemporary Englishmen Crisis Defined Contemporary Englis	į		i	i	i	i				i	i	i	i	i	i		Various types of notices are received. Further breakdown can be
Communications (Control Plancks) Country States Country Countr	4 UC Notices Received	Revs and Bens	N/a	1353	4523	6212	3449	3321	3399	2882	3108	2898	2772	3106	3036		
Construct Column of Norwhole Norwell Countered Environment Column of Norwhole Norwell Column of Norwhole Norwell Column of Norwhole Norwell Column of Norwel			<u> </u>	·	·		1				<u>. </u>	<u> </u>	<u> </u>				
Columnation Control Processer Manual Columnation Control Processer Control Control Processer Control Contr	5 Customer Contact (Call Centre)	Customer Services	52	36	74	59	62	Not available	88	129	70	74	29	41			The ingresse in appropriate at Heurden Heure is being reviewed to better
Local Associations Scheme Class Grant LAS 94 72 117 157 154 150 115 108 115 11	6 Customer Contact (Howden House)	Customor Sonvices	İ N/a	i N/a	110	i en i	106	j , ₁₇₀ i	172	j 210	j 260	j 220	j 202	j 200	İ		·
## Provisible Presentative Martin Court Including Submired Crisis (martin) 1.00		Customer Gervices	1 11/8	i iva	1113	1 09	100 [1 470	172	1 319	1 209	1 230	1 302	1 200			undotatina ino oroamotanoso.
## Provisible Presentative Martin Court Including Submired Crisis (martin) 1.00	Land Andrews Calendary Origin Count		i	i 		i i	i	i		i	i	i	i	i	i İ		
Construction Local Systems Cities		1 1 2	94	! ! 70	117	157	154	120	112	106	154	161	160	170	122		LAS Toom consider that the wider relieut of LIC to be a contributory factor
Available LNS	H - '''	LAO	1 04	10	117	157	104	120	113	1 100	104	101	1 109	179	122	-	
Provided Presentations Housing Selections State		LAS	34	32	46	45	40	28	33	36	51	52	44	40	20		
Hernalisia Presentations Lineary Solutions Superior Solution				I				1							1		This indicator does not responsibly relate to LIC. It is included so that any
Mornalistic Protestitations Househing Solutions 20 20 33 30 30 30 22 28 28 28 28 29 30 47 30 30 47 30 47 30 47 30 47 30 47 30 47 30 47 30 47 30 47 30 47 30 47 30 47 30 30 30 30 30 30 30 3	i		İ	İ	j i	j i	į	j i		İ	İ	İ	İ	İ	j		
Poundless Presentations Housing Solution 300 200 353 300 300 240 269 269 304 267 304 301 305 305 304 307 3	i		i	İ	i	i i	i	i i		i	i	i	i	i	! 		·
Proceedings of the Counting Processes - Counting	i		i	i I		i	l	i		İ	İ	İ	İ	İ	i I		
1. A contame or the	9 Homeless Presentations	Housing Solutions	300	206	353	300	300	294	289	289	304	297	304	341	303		government.
1.	No of UC claimants - SCC tenants	IMFIT (Council Housing)	305	867	1463	2.023	2.503	2.973	3.259	3695	4206	4576	5054	5242	5658		
Modification Modi	% of tenants on UC	(0)		1		· '								1		-	
Average Arrears In Councel Housing) E 11,90 E 25,80 E 15,21.50 E 246,499 E 40,879 E	% of tenants on HB	IMFIT (Council Housing)	60.30%	60.70%	59.88%	59.39%	57.90%	56.90%	56.47%	55.99%	55.16%	54.89%	53.64%	53.38%	52.75%	-	
Average Arrears In Councel Housing) E 11,90 E 25,80 E 15,21.50 E 246,499 E 40,879 E	Total American Income a support halones		•							•	•	•	•	•			
Average Arrears increase - current balance MFT (Council Housing) E 36.71 E 0.111 E 58.45 E 75.20 E 38.48 E 196.89 E 26.811 E 26.755 E 276.90 E 28.13 E 151.82 E 145.50 E 26.914 E 145.50 E 26.914 E 2		IMFIT (Council Housing)	£ 11,197	£ 52,984	£ 145,636	£ 152,126	£ 246,499	£ 406,734	£ 638,108	£ 837,314	£ 1,083,267	£ 1,267,082	£ 1,193,396	£ 795,857	£ 811,941		
Average Arrears Increases -Current balance Average Arrears Increases -Current balance Average Arrears Increases -Current balance Average Arrears Increases -Current balance Average Arrears Increases -Current balance Average Arrears Increases - Current balance Average Arrears - Average - Current balance Average Arrears - Average - Current balance Average Arrears - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - Average - A	Service to start of co start		1	<u> </u>	<u> </u>					1		1		 		-	IMFIT have reacted to increasing arrears levels by changing their
1 % O'U Concounts in arrears (6 weeks and over 1 work) 3 over) 3 over) 4 48,44% 4 48,74% 4 48,74% 4 5,27% 4 9,82% 4 9,45% 5 2,66% 5 3,18% 5 4,14% 5 46,53% 5 1,56% 5 1	Average Arrears Increase - current balance	IMFIT (Council Housing)	£ 36.71	£ 61.11	£ 58.45	£ 75.20	£ 98.48	£ 136.81	£ 195.80	£ 226.61	£ 257.55	£ 276.90	£ 236.13	£ 151.82	£ 143.50		
15 over) IMFIT (Council Housing) 50.49% 48.44% 49.74% 49.25% 49.25% 49.45% 52.68% 53.18% 54.14% 54.65% 51.96% 46.03% 44.84% 5 weeks is used to reflect monthly payment dates. 16 % LD claimants on Direct Debit IMFIT (Council Housing) 22.30% 24.12% 29.33% 28.82% 31.00% 31.45% 13.16% 12.64% 12.24% 12.22% 12.03% 12.19% 20.98% Covernities fold is swe promote DD as preferred payment method. 18 FIT (Council Housing) 28.89% 20.76% 16.34% 13.89% 13.99% 13.19% 12.64% 12.24% 12.22% 12.03% 12.19% 20.98% Covernities fold is swe promote DD as preferred payment method. 18 FIT (Council Housing) 28.89% 20.76% 16.34% 13.89% 13.19% 12.64% 13.19% 12.64% 12.24% 12.22% 12.03% 12.19% 20.98% Covernities fold is swe promote DD as preferred payment method. 18 FIT (Council Housing) 0.38% 0.41% 0.45% 0.48% 0.51% 0.04% 0.07% 0.11% 0.13% 0.16% 0.20% 0.26%			!	<u> </u>		<u> </u>	ļ			!							dealing with these, to improve consistency and advice provided.
18 18 18 18 18 18 18 18		IMFIT (Council Housing)	50.49%	i I 48.44%	48.74%	i I 46.32% I	49.82%	49.45%	52.68%			i 	i 				E wooks is used to reflect mentally neumant dates
Number N	<u>15</u> over)	9)	1		10		10.00	1		53.18%	54.14%	54.65%	51.96%	46.03%	44.84%		3 weeks is used to renect monthly payment dates.
MFT (Council Housing)		IMFIT (Council Housing)	22.30%	24.12%	26.93%	28.82%	31.00%	31.45%	32.65%	34.42%	35.66%	36.39%	37.16%	37.49%	37.91%		
IMFIT (Council Housing) 0.36% 0.41% 0.45% 0.49% 0.51% 0.49% 0.51% 0.04% 0.07% 0.11% 0.13% 0.16% 0.20% 0.24% 0.26% of proficients with Uc parisms with Uc paris	17 % UC claimants on APA	IMFIT (Council Housing)	26.89%	20.76%	16.34%	13.89%	13.90%	13.15%	13.10%	12.64%	12.24%	12.22%	12.03%	12.19%	20.98%		Continues to fall as we promote DD as preferred payment method.
IMFIT (Council Housing) 0.36% 0.41% 0.45% 0.49% 0.51% 0.49% 0.51% 0.04% 0.07% 0.11% 0.13% 0.16% 0.20% 0.24% 0.26% of proficients with Uc parisms with Uc paris			i	i	i	i				i	i	i	i	i	i		
IMFIT (Council Housing) 0.36% 0.41% 0.45% 0.49% 0.51% 0.49% 0.51% 0.04% 0.07% 0.11% 0.13% 0.16% 0.20% 0.24% 0.26% of proficients with Uc parisms with Uc paris	į		İ	İ	j i	į į	į	j i		İ	İ	İ	İ	İ	İ	į	There were 15 evictions citywide in September, of which 2 were on UC
Minifer (Council Housing) 0.3% 0.4%			1	! ! !			i				į	į	į	:	! ! !		SCC is committed not to pursue eviction where rent arrears are the result
Existing Evictions 18 Evictions 18 Evictions 18 Evictions		IMEIT (Council Housing)	0.36%	0.41%	l Ω 45%	0.40%	0.51%	0.04%	0.07%	0.11%	0.13%	0.16%	0.20%	0.24%	0.26%		of problems with UC payment. They will work with tenants and liaise with
19 Housing Hardship fund awards to UC claimant IMFIT (Council Housing) N/a N/a £861.73 £4,755.00 £6,642.80 £4,761.44 £1,468.07 £5,603.93 £8,247.84 £5,843.00 £8,892.06 £12,452.58 £5,194.24	į	ivii ii (Councii i lousiiig)	i 0.3078	0.4170	0.4070	. 0.4370 I	0.5176	1 0.0470	0.07 /6	İ	0.1370	j 0.10%	0.20%	0.2470	0.2076		
Evictions 18 18			-	! ! !							-		!	:	! ! !		
Housing Hardship fund awards to UC claimant IMFIT (Council Housing) N/a N/a £861.73 £4,755.00 £6,642.80 £4,761.44 £1,468.07 £5,603.93 £8,247.84 £5,843.00 £8,892.06 £12,452.58 £5,194.24 for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. There were 12 awards made in September to UC claimants, accounting for 56% of the total amount awarded. The september to UC claimants, accounting for 56% of the total amount awarded. Taken from DWP website, and will be updated when available. Taken from DWP website, and will be updated when available. Taken from DWP website, and will be updated when available. Taken from DWP website, and will be updated when available. Taken from DWP website, and will be updated when available. Taken from DWP website, and will be updated when available. Taken from DWP website, and will be updated when available. Ta	18 Evictions		-	 !		!		!			!	!	!	!	<u> </u>		
19 Housing Hardship fund awards to UC claimant IMFIT (Council Housing) N/a N/a £861.73 £4,755.00 £6,642.80 £4,761.44 £1,468.07 £5,603.93 £8,247.84 £5,843.00 £8,892.06 £12,452.58 £5,194.24 for 56% of the total amount awarded. 20 Assistance Provided by Libraries Libraries N/a N/a 27 19 13 31 21 4 12 5 4 7 This is showing a manageable level of enquiries at libraries. 21 Households on UC Department for Work & Pensions 2416 3720 4778 6733 8134 9467 10376 11677 12759 13777 12759 13777 available																	
Assistance Provided by Libraries Libraries N/a N/a N/a 27 19 13 31 21 4 12 5 4 7 This is showing a manageable level of enquiries at libraries. Department for Work & Pensions 2416 3720 4778 Not Not Not Not Not Not Not Not Not Not	19 Housing Hardship fund awards to LIC claimant	IMEIT (Coupoil Housing)	i N/o	l N/o	£964 72	_{C4.7EE.00}	£6.642.00	£4.764.44	£1 /£0 07	j ************************************		[CE 842 00	[60 000 06	1 212 452 50	CE 104 24		
Department for Work & Pensions 2416 3720 4778 6733 8134 9467 10376 11677 12759 13777 available a	15 Flodsing Hardship fund awards to be claimant	IIVIFTI (Council Housing)	i N/a	i N/a	1001./3	1 £4,755.00	10,042.00	1 24,701.44	£1,400.07	1 £5,003.93	1 10,247.04	1 £5,843.00	1 20,092.00	12,402.00	15,194.24		101 30 % of the total amount awarded.
People on UC Pensions 2416 3720 4778 6733 8134 9467 10376 11677 12759 13777 available 16739 13777 available availa	20 Assistance Provided by Libraries	Libraries	N/a	N/a	27	19	13	31	21	4	12	5	4	7	l		This is showing a manageable level of enquiries at libraries.
People on UC Pensions 2416 3720 4778 6733 8134 9467 10376 11677 12759 13777 available 16739 13777 available availa	1	Department for Work &	1	l	I	1	i	1 1		1	I	I	Not yet	Not yet	Not yet		
People on UC Department for Work & Not Pensions Pensions Not Available Av	21 Households on UC		2416	3720	4778	6733	8134	9467	10376	11677	12759	13777					Taken from DWP website, and will be updated when available.
Foodbank Presentations - S2 and Salvation 22 Army Foodbank Parson Cross Foodbank Presentations - Woluntary Sector N/a N/a 139 228 349 Not available Not available 247 235 262 279 374 317 340 297 316 342 342 348 349 Anecdotal evidence indicates an increase in Food Bank usage directly attributed to introduction of UC. Data from individual food banks will be included once available.			•	•	•		1			!	!	!	!				
Foodbank Presentations - S2 and Salvation Army Foodbank Voluntary Sector N/a N/a Value 1	People on UC	Pensions	available	available	available	available	8242	10091	10979	12604	13789	15370	16504	available	available		Taken from DWP website, and will be updated when available.
Foodbank Presentations - S2 and Salvation Army Foodbank Voluntary Sector N/a N/a Value 1			1	I	1	1	!	:		:	1	1		1			Anecdotal evidence indicates an increase in Food Bank usage directly
Parson Cross Foodbank N/a N/a 139 228 349 Not available 247 235 262 197 320 326 423			İ	İ	İ	i i	i	i	İ	İ	j	İ	İ	İ	İ		attributed to introduction of UC. Data from individual food banks will be
	-	Voluntary Sector	N/a	N/a	262	289	347	299	374	317	340	297	316	342	<u></u>		included once available.
23 Citizens Advice UC Help to Claim service Citizens Advice Sheffield N/a N/a N/a N/a N/a 1 480 600 408 567 670 613	Parson Cross Foodbank		N/a	N/a	139	228	349	Not available	247	235	262	197	320	326	423		
- Oilean Aurice Chemica 194 194 194 194 195	23 Citizens Advice UC Help to Claim service	Citizens Advice Sheffield	N/2	N/2	N/2	N/a	N/a	480	600	408	567	670	613	i	i		
		GRIZERS AUVICE SHEIREIU	I IV/a	I IV/a	I IV/a	I IV/a	IN/a	700	000	1 +00	1 301	1 0/0	1 013	<u> </u>	l		<u> </u>

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